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Hypertension Management: Tips for Telehealth

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Ensure the Patient Has a Home BP Monitor



EXAMPLE DME ORDER:

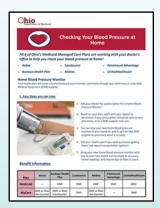
- Validated [Enter Manufacturer Name] home blood pressure monitor with arm cuff and memory. Dispense: 1. Code: A4670.
- Using a manufacturer with multiple validated models makes it easier to write a script without having to include a model number.
- The Medicaid Managed Care Plans (MCPs)
 have created one pagers to make it easier
 to order home BP monitors for patients.

HELPFUL RESOURCES



Implementing Home Blood Pressure Monitoring

https://www.cardi-oh.org/bestpractices/implementing-home-bloodpressure-monitoring

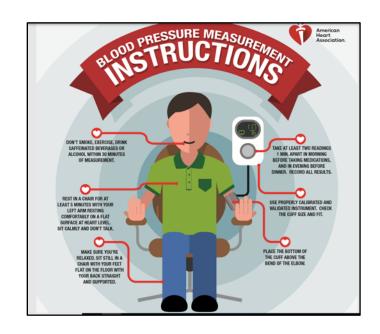


Ohio Department of Medicaid: Checking Your Blood Pressure at Home

https://www.cardi-oh.org/bestpractices/checking-your-bloodpressure-at-home

Ask the Patient How He/She Measures Their BP and Educate if Needed





Graphic available at: http://bit.ly/2vXdV1C

- Ensure at least 5 minutes of quiet rest before measuring BP
- Avoid smoking, caffeinated beverages, or exercise for 30 minutes before measuring BP
- Sit with back straight and supported (e.g., a straight-backed chair)
- Keep feet flat on the floor with legs uncrossed
- Support arm on a flat surface (e.g., a table) with the upper arm at heart level
- Place middle of the cuff directly above the bend of the elbow
- Take 2 BP measurements in the morning before taking medications and 2 BP measurements in the evening before going to bed, waiting 1 minute between each measurement, every day for 3-5 days prior to the telehealth visit



HELPFUL RESOURCE

Home Blood Pressure (BP) Monitoring: Practical Instructions for Patients https://www.cardi-oh.org/capsule/home-bp-monitoring-practical-instructions-for-patients

Home BP Readings are Lower Than Office Readings



Corresponding Values of SBP/DBP for Clinic, HBPM, Daytime, Nighttime and 24-Hour ABPM Measurements

Clinic	НВРМ	Daytime ABPM	Nighttime ABPM	24-Hour ABPM
120/80	120/80	120/80	100/65	115/75
130/80	130/80	130/80	110/65	125/75
140/90	135/85*	135/80	120/70	130/80
160/100	145/90	145/90	140/85	145/90
ABPM = ambulatory blood pressure monitoring BP = blood pressure DBP = diastolic blood pressure SBP = systolic blood pressure HBPM = home blood pressure monitoring				

*If HBPMs are >135/85, intensify treatment

Home BP Readings are More Accurate than Office Readings



USE AND ADVANTAGES

- Provides a better risk prediction than office-based monitoring
- Correlates better with the cardiac (left ventricular hypertrophy (LVH)), renal (albuminuria), and clinical outcomes than office readings
- Helps identify white coat hypertension (WCH) and masked hypertension
- Multiple readings throughout the day may reveal patterns in blood pressure and periods when control is inadequate
- Improves patient adherence
- Reduces costs

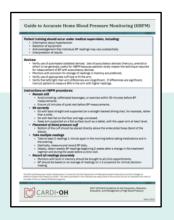
Therefore, it is appropriate to make medication changes based on these readings

5

Ask the Patient to Read His/Her BPs to You



- A patient may report that their BP has been "great" or "usually fine" without providing numbers
- Ask the patient to read aloud their BP measurements with dates
- If they are unable to do so or do not have 2 readings in the morning and 2 in the evening for a 3-5 day period before the visit:
 - Provide education on accurate home BP measurement;
 - Explain why the numbers are important for their care; and
 - Reschedule a phone visit to review BP readings in 1-2 weeks



HELPFUL RESOURCE

Guide to Accurate Home Blood Pressure Monitoring (HBPM)

https://www.cardi-oh.org/best-practices/guide-to-accurate-home-blood-pressure-measurement

6 Check Labs When Needed



- If making changes which require that labs be done, ask the patient to come in to the office
- Explain how you have created a safe environment for patients to come in quickly for labs while minimizing coronavirus (Covid-19) exposure risk
- Ask if the patient has any transportation or other barriers coming to the office to obtain labs

Be Prepared to Address Patient Concerns About ACEi or ARBs and Coronavirus Risk



- Covid-19 has been shown to enter cells by way of the ACE2 receptor.
- Angiotensin-Converting Enzyme inhibitors (ACEis) and some Angiotensin Receptor Blockers (ARBs) have been shown to increase the activity of this receptor.
- Thus, some have speculated the use of these agents may increase risk or worsen outcomes in those with or at risk for Covid-19.
- Multiple US and international cardiovascular societies have issued statements after recent review of the available data.
- Their consensus recommendation is not to stop ACEis or ARBs or hesitate to use them in patients where there is a specific indication for their use (e.g., left ventricular dysfunction, chronic kidney disease, secondary stroke prevention).
- In the absence of clinical data on risk/benefit, the selection of these agents over other available choices of antihypertensive agents must be left to clinical judgement.
- This is an area under active investigation; evidence to be continued.

Ask About Diet, Exercise, Medication Adherence, and Mood



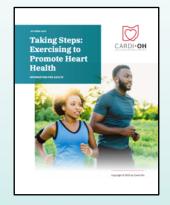
ENCOURAGE AND CONTINUE TO ASSESS

- Home preparation of meals to avoid sodium/salt
- Daily walks outside or indoor activity (Wii, video aerobics, dance)
- How patients take their medications and address any barriers
- Phone calls with friends to avoid social isolation which can impact mood
- Need for medications or phone counseling for anxiety/depression if needed

HELPFUL RESOURCES



Building a DASH Diet Plate https://www.cardi-oh.org/best-practices/building-a-dash-diet-plate



Taking Steps: Exercising to Promote Heart Health https://www.cardi-oh.org/best-practices/exercising-to-promote-heart-health

Schedule Follow-up Appointments until BPs are Controlled



- Schedule a follow-up phone call with patients with elevated blood pressures within 2-4 weeks
- Send phone encounter to front desk staff to schedule follow-up at end of phone visit

Schedule Follow-up Appointments until BPs are Controlled



- Use dot phrase to document the following: *This visit has* been rescheduled as a phone visit to comply with patient safety concerns in accordance with CDC recommendations due to coronavirus.
- Total time spent discussing with patient: ## minutes
- Phone visit codes based on visit time: 99441 (5-10 minutes); 99442 (11-20 min); 99443 (21-30 min)
- GT Modifier indicates telehealth
- CVT2F Modifier indicates visit converted due to coronavirus safety concerns

Hypertension Management: Tips for Telehealth



- 1. Ensure the patient has a home blood pressure (BP) monitor
- 2. Ask the patient how he/she measures their BP and educate if needed
- 3. Home BP readings are lower than office readings
- 4. Home BP readings are more accurate than office readings
- 5. Ask the patient to read his/her BPs to you
- 6. Check labs when needed
- 7. Be prepared to address patient concerns about ACEi or ARBs and coronavirus risk
- 8. Ask about diet, exercise, medication adherence, and mood
- 9. Schedule follow-up appointments until BPs are controlled
- 10. Code visit appropriately